Guarantee Policy. We appreciate that whenever you entrust someone to serve your business, there can be misplaced expectations and uncertainty. So if for any reason you are not absolutely delighted with every aspect of our service or product we delivered to you, we want you to tell us. We want to serve you for a long time, so it's better that you tell us exactly how you perceive what we do so we can adjust it, rather than have you drift away without us knowing why. If you were at all unhappy, we would insist on not charging a cent for the service or product which disappointed you, or giving you a 100% refund if you had paid in advance. Our Guarantee is valid for 7 days in the case of services, and 30 days in the case of products.

edensilk
business growth architects
Edensilk Pty Ltd ABN: 95 066 150 883
Suite 1, 40 Stuart St, Maylands, WA, 6051
PO Box 141, Maylands, WA, 6931
Tel: 08 9271 7661
Fax: 08 9271 0512
enquiries@edensilk.com.au
www.edensilk.com.au

Date:

ORDER FORM

Name:		Telephone:	( )
Title:		Facsimile:	( )
Company:		Mobile:	
Web:	www.	Email:	
Address		Postcode:	

I wish to place an order for the following products from Edensilk:

Product:	Quantity	$ Unit Price incl GST	Total Price
☑ Business Health Check		$ 550	
☑ Marketing Audit for your business		$3,300	
☑ Time Management video training package		$ 990	
☑ Seven Steps to Every Sale video training package		$ 990	
☑ Effective Presenting video training package		$ 990	
☑ Mastering the Telephone video training package		$ 990	
☑ Mega Marketing & Sales Coaching System (12 modules)		$9,900	
☑ Yellow Pages That Pay D-I-Y Manual		$198	
☑ Small Business Rescue Kit (5 modules)		$2,200	
☑ Small Business Survival Kit (6 modules)		$2,750	
☑ Sales Coaching Workbook		$ 990	
All prices include packing and shipping **Note:** add 3.5% for payments by credit card	Total:	**$**	

I was first referred to Edensilk by:

Payment method (please tick ✓) for the Total amount shown above:

☐ Cheque enclosed, made payable to Edensilk Pty Ltd

☐ **EFT** to Bendigo Bank BSB: 633-000 Account number: 113444012 Account name: Edensilk Pty Ltd

Credit Card (please specify)	☐ Bankcard	☐ Mastercard	☐ Visa
Card Holder's Name:		Signature:	
Card No:		Expiry Date:	

Please fax this form to (08) 9271 0512 or mail to PO Box 141, Maylands WA 6931

We will confirm receipt of your order within 24 hours, and products will be shipped to you within 5 working days, including a Tax Invoice for your records. Thank you for your order.

Office Use Only

AO#	O1	O2	S1	S2	R1	R2	P1	P2	P3