

20 February 2006



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Fast, helpful computer support

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Feedback on two day sales and marketing training course

Just thought I would offer you some feedback for the training course you delivered recently.

We were seeking someone to deliver material which would:

- o make our franchisees aware of where they needed to be focusing on in their business
- o develop the skills to engage their client base, and
- o begin to put protocols in place so everyone was at the same 'level'

Sandy very effectively tailored her presentation to suit the franchisee environment, making the material and delivery both relevant and highly beneficial for all attendees.

From my point of view the course went well and was pitched at the best level to deliver maximum value and impact to the individuals in the room. They were exposed to areas they weren't expecting to have covered and the result was a bit of a rude awakening for them - exactly what was needed so that they could better appreciate the disciplines needed to be successful.

I have had very positive feedback from the franchisees who attended the course at the time, and since putting some of the new skills in place. We are very happy to give a solid endorsement to Sandy and her ability to present sales and marketing training tailored to the needs of an organization. Thanks for your input to Scream Savers

Yours sincerely

A handwritten signature in black ink, appearing to be "Roger Gregson". The signature is written over a circular stamp or watermark and extends horizontally to the right.

Roger Gregson

General Manager